

# PATIENT PARTICIPATION GROUP MEETING MINUTES

**TUESDAY 22<sup>nd</sup> NOVEMBER 2011**

**Attendees:**

VF, CL, CC, SR, JP, JF, AS, CH, AM, DG

Apologies: MM, SK, IK, CK, SB, KB, PD

<b>Agenda Item</b>	<b>Discussion /Action</b>	<b>By Whom/When</b>
<b>Welcome &amp; Introductions</b>	All members welcomed	<b>All</b>
<b>Improvement Grant/Flooring</b>	Confirmation received of 70% funding being made available for clinical areas and 50% funding for none clinical areas. Flooring to be anti slip, reception entrance and exit areas. The group decided that due to likelihood of better weather the work should commence in March 2012. JP volunteered to be available to assist overseeing any work that takes place outside normal surgery opening hours.	<b>VF/March</b>
<b>Prescribed Medicine Amnesty</b>	Very good response to PMA, results to be published in the New Year along with photos of the boxes of returned medicines.	<b>VF/Feb</b>
<b>Development of Moreton Health Park</b>	Discussion re future parking, suggestions re the possibility of a park and ride facility and traffic lights being made available. Discussion to take place with the developers.	<b>VF</b>
<b>iVan Project</b>	Suggestions made for the iVan to be sited outside local schools and supermarkets and in particular the service road by Coach and Horses pub by the Cool Trader supermarket.	<b>VF</b>
<b>Appointment Cards</b>	A sample of appointment cards shown to group for future appointments with Phlebotomist, Nurse & Drs. All agreed would be useful, and a suggestion was made for a Children's appointment card. Appointment cards also include above the telephone number "Please contact the surgery if you are unable to attend"	<b>CL/Jan 2012</b>
<b>WGPCC</b>	VF gave all members an explanation of the consortium and supporting documentation.	
<b>Contacts</b>	Following mobile numbers & email addresses for PPG members to contact VF or CL	
<b>New Year Greetings</b>	<b>On behalf of Moreton Cross Group Practice we wish you all a healthy New Year.</b>	
<b>Next Meeting</b>	<b>Tuesday 17<sup>th</sup> January 6.30 p.m. – 7.30 p.m</b>	<b>All</b>
	Please forward any agenda items to CL or VF by Tuesday 10 January 2012, Thank you.	